

Computer Setup:

For best results when using Acclaim, it is recommended to have the *latest* version of:

- Firefox (<http://www.mozilla.com/firefox/>)
- Adobe Flash (<http://get.adobe.com/flashplayer/>)
- Java (<http://www.java.com/>)

To install Firefox, Adobe Flash, and Java:

1. Log into your Acclaim account using your Login Name and Password.
2. Select “HELP” from the navigation bar and click “COMPUTER SETUP”.

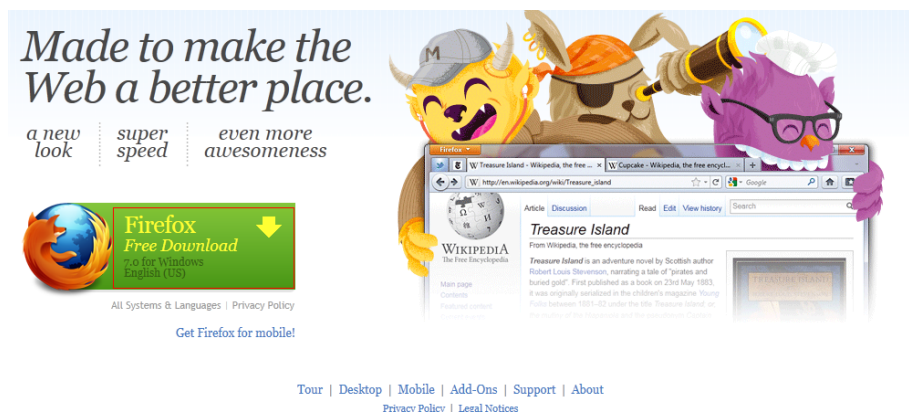


You will be directed to the Computer Setup page where you will have access to links to Firefox, Adobe Flash, and Java.

Click on the link to be directed to the software you need to install.

Firefox: (<http://www.mozilla.com/firefox/>)

- Select Download



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Firefox
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7.0 for Windows
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- If you're currently using Firefox and are unsure of the version you have, you can check by opening the browser.
- Mac: Go to Firefox (on the tool bar) and selecting 'About Firefox'.
- PC: Go to Help (on the tool bar) and selecting 'About Firefox'.

You can verify the version of Firefox and update if needed.

Adobe Flash Player: <http://get.adobe.com/flashplayer/>

- Select Download

- If you already have Flash Player but are unsure what version, check by going to <http://www.adobe.com/software/flash/about/>

You can verify the version of Flash Player and update if needed.

Java: <http://www.java.com/>

- Select Download



Java does not load quickly when using Safari on the Mac, making the latest version of Firefox a better user experience.

- If you have Java, you can check the version –

PC: Go to: www.java.com/en/download/installed.jsp

Mac:

1. Go to the Apple menu and select Software Update to check if you have the most up-to-date version of Java for you Mac. If you need an update Java will be listed. If you don't see Java listed then you have the most current version of Java.

You can verify the version of Java and update if needed.